

## Maharshi Karve Stree Shikshan Samstha's **Cummins College of Engineering for Women** An Autonomous Institute affiliated to Savitribai Phule Pune University KARVENAGAR, PUNE-411052, INDIA.

(University Affilation No. PU/PN/ENGG/087/1991,INDIA) Approved by All India Council for Technical Education (AICTE),

Ref.

## **Grievance Redressal Policy**

The Internal Complaint Committee (ICC), Student Grievance Redressal Committee (SGRC) and Faculty Grievance Redressal Committee of the college are responsible for the Redressal of the Grievances received from the stakeholders.

The Grievance Redressal Policy is

- To promote and maintain a conducive, unprejudiced environment as well as a good work culture with an in-built good will and mutual understanding among its stakeholders.
- To facilitate the students to express their grievances by initiating and following the grievance procedure in accordance with the rules and regulations of the college.
- To redress the grievances and concerns of its stakeholders by sorting out the problems promptly and judiciously.
- To resolve the student's grievances fairly and impartially, maintaining necessary confidentiality.

Principal